
Annual Customer Gathering 2026

AGENDA

12/05/26

14:00 — 19:00

The Torch Theatre, Milford Haven SA73 2BU

- 2pm Welcome and Introductions
- 2.15pm Retrofit — Looking Back / Looking Forward (Rachel Howard)
- An opportunity to share with customers retrofit works ateb has completed to date, the improvements this has made to the home and the benefits for customers. An overview of future plans and priorities, followed by a Q&A.*
- 3pm Refreshments
- 3.30pm Customer Committee (Ceri Morgan and Customer Committee Member)
- An overview of the new Customer Committee, its role and purpose*
- 3.45pm Customer Committee Workshops (Facilitated by Customer Committee Members)
- What matters most to our customers and what they would like to see Customer Committee focussing on over the next 12 months*
- 4.30pm Workshops Feedback
- An opportunity to feedback and share key themes from workshop discussions.*
- 5pm Buffet
- 5pm — 7pm Informal drop-in for customers who may not have been able to attend during the afternoon due to other commitments, work etc.

all ateb customers welcome