

Creating
better
Careers



Customer Committee Expectations

ateb



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Customer Committee Expectations

As a member of the Customer Committee, you will play a key role in ensuring the voice of customers is heard, valued, and embedded in decision making. Your contribution will ensure we deliver services that meet the needs of all our customers.

As a Committee Member, you will be expected to:

- Attend up to **four Committee meetings** per year.
- Participate in up to **two Board-level events** annually.
- Commit time to **reading, research, and preparation** ahead of meetings.
- Complete **mandatory training** to effectively fulfil your role.
- Support and attend **customer events** to promote the work of the Committee.
- Engage in **ongoing personal development** to maintain and enhance your knowledge and skills.

In return ateb will provide you with:

- **£50 fee** per formal Committee meeting attended.
- **Travel expenses** reimbursed for training and engagement events.
- **Access to personal development opportunities** and relevant training.
- **Ongoing support** from the team and fellow Committee members.

